



Flowid Counterfeit Material Policy

1. Purpose

This policy aims to establish and communicate Flowid's commitment to prevent, detect, and address counterfeit materials in our supply chain and manufacturing processes. We are dedicated to delivering high-quality products to our customers and protecting the Flowid brand.

2. Scope

This policy applies to all employees, suppliers, contractors, and business partners involved in sourcing, manufacturing, and distributing Flowid products.

3. Policy Statements

3.1. General Principles

1. Zero Tolerance: Flowid has zero tolerance for counterfeit materials in our supply chain.
2. Supply Chain Integrity: Flowid will implement and maintain processes to prevent, detect, and address counterfeit materials.
3. Continuous Improvement: Flowid is committed to continuously improving its measures to prevent counterfeit materials.

3.2. Internal Controls

1. Procurement Process: Procurement activities must follow Flowid's sourcing guidelines and use authorized channels.
2. Material Inspection: Incoming materials will be inspected and tested to ensure authenticity and quality.
3. Training: Employees involved in procurement, manufacturing, and quality control will be trained on counterfeit material detection and prevention.

3.3. Reporting and Investigations

1. Reporting Mechanism: Any employee or partner suspecting counterfeit materials must report immediately.
2. Investigation Process: All reports will be promptly investigated.
3. Corrective Actions: If counterfeit materials are identified, Flowid will take appropriate corrective actions, which may include:
 - i. Quarantine and disposal of affected materials.
 - ii. Notification to relevant stakeholders.
 - iii. Review and modification of procurement practices.

3.4. Consequences

1. Supplier Consequences: Suppliers involved in the supply of counterfeit materials may face termination of business relationships and legal action.
2. Employee Consequences: Employees found violating this policy may face disciplinary action, including termination.




4. Responsibilities

- Management: Oversee policy implementation and investigations.
- Procurement Team: Ensure sourcing of materials through authorized suppliers.
- Quality Team: Conduct inspections and testing of incoming materials.
- Suppliers: Comply with this policy and report any counterfeit material concerns.

5. Approval

This Counterfeit Material Policy is effective as of 8th of May 2024

Approved By:


Wessel Hengeveld
Director Technology
08 May 2024